



Special Order Terms and Conditions

1. The Fascia Place Ltd will do all we reasonably can to meet the delivery period advised to you. In case of unforeseen circumstances beyond our control such as weather, traffic or mechanical breakdown, we shall contact you and agree an alternative date.
2. Unless you order and collect the goods from our trade counter, we will deliver them in accordance with your order. A valid signature will be required on collection and delivery.
3. Where we agreed to deliver the goods delivery shall be to the nearest hard road surface. The Customer shall be entirely responsible for the prompt unloading of the goods and the provision of suitable labour and equipment.
4. Upon delivery of the goods to you, the goods shall be at your risk.
5. After delivery of the goods the purchaser shall examine them as soon as reasonably possible and to notify us of any fault or damage, preferably in writing. You shall be deemed to have accepted the goods once you have signed for the delivery.
6. As all bespoke products are manufactured to the purchasers specific requirements, this order cannot be cancelled or changed once you have signed these terms and conditions.
7. Do not book any labour or remove any fixtures prior to receiving your order and checking that the order is correct to your specification and undamaged. The Fascia Place will not be held responsible for Labour Charges or any out of pocket expenses.
8. It is the Customers full responsibility to check the Full specification of any bespoke product. Special attention should be taken when checking Windows / conservatories - sizes, hinges, Glass Designs, Opening Direction (ALWAYS VIEWED FROM THE OUTSIDE) and colour choices.